

**Dates to  
Remember  
in 2015!**

**Leadership  
Conference  
May 27**

**PQA Awards  
Luncheon  
October 21**

**PIF Proposals  
Due  
January 9  
April 10  
July 8  
October 9**

**PMN General  
Meetings  
February 19  
May 6  
August 5  
November 4**

**PMN and PMN  
Alumni  
Holiday  
Reception  
December 1**

**Quick Links**

[Commission  
Website](#)

[Best and  
Shared  
Practices](#)



# QUALITY MATTERS



*2014 Winter e-Newsletter. A newsletter supporting managers and employees in promoting the effectiveness, efficiency, and quality of County public service.*

## COMMISSION NEWS

### PRODUCTIVITY AND QUALITY AWARDS



"Ahead of the Curve" was the theme for the 28th Annual Productivity and Quality Awards ceremony held on October 22, 2014. Meteorologist **Rich Fields** of KCBS2/KCAL9, was the Master of Ceremonies.

After all the evaluations and on-site visits were completed, the **Gold Eagle Award** went to the Auditor-Controller with Internal Services and Public Social Services for *MARS: Mileage Authorization Reimbursement System*. The **Silver Eagle** went to Internal Services for *eCloud - LA County Cloud Computing*, and the **Bronze Eagle** went to Animal Care and Control for *Ahead of the Curve with Critical Case Processing*.

Chief Executive Officer **William T Fujioka** received the Chair Leadership Award and **Catherine Mak** of Public Health received the Productivity Manager of the Year Award.

Congratulations to all our winners and departments for submitting outstanding projects that saved the County millions of dollars through innovative programs and services!

**Productivity  
Investment  
Fund**

**Productivity  
and Quality  
Awards**

**Productivity  
Managers'  
Network**



Rich Fields



Bill Fujioka and Ed McIntyre



Commissioners with Rich and Bill



Catherine Mak and Ed McIntyre



Gold Eagle Award Winners

## "IN MEMORIUM"

It is with deep sadness that we report the passing of Commissioner William "Bill" A. Sullivan on November 28, 2014.



Bill served as foreman of the Los Angeles County Civil Grand Jury (2003-2004) and as a member of the County's Economy & Efficiency Commission (2004-2005). He joined the Quality and Productivity Commission in 2006, serving as chair for two years (2011-2012). Bill's integrity, humble manner, and insightful contributions will remain his legacy to the Quality and Productivity Commission and the County of Los Angeles.

He is survived by his wife Nancy, daughters Marian and Margaret, Nancy's daughters Susan Strong and Linda Cantey, his brother Robert, and four grandchildren.

[Read more on Commissioner Sullivan...](#)

## *PRODUCTIVITY MANAGERS' NETWORK*

### Productivity Managers' Network Holiday Reception



The Commission held a Holiday Reception honoring Productivity Managers and "Alumni" on December 2 in Room 739 of the Hall of Administration.

**Commission Chair, Edward McIntyre**, welcomed managers and alumni. He thanked Managers for the outstanding work they have done to promote quality and productivity in their departments. **Kathryn Barger Leibrich**, Chief of Staff for the Fifth District, greeted attendees and also thanked them for all their hard work throughout the year. **Santos Kreimann**, Deputy Chief Executive Officer, briefly thanked the Commission for hosting the reception and recognizing the efforts Productivity Managers make for the benefit of the County and its residents.

Everyone had a wonderful time and were treated to an abundance of

holiday treats brought in by the Managers.

[Read more...](#)



2015 PMN Executive Committee

## Productivity Managers' Network General Meeting Public Works - November 5, 2014



(L-R) Commissioner Hill, Gail Farber, Commissioner Landres, and Tara Roth

Productivity Managers were welcomed by **Gail Farber** and her staff to the Department of Public Works. **Jennifer Coultas**, Chair of the Productivity Managers Network, thanked the Managers for attending, and Commissioners Hill and Landres greeted Managers to the final meeting of the year.

Gail gave an outstanding speech on "Leadership Today," and **Tara Roth**, President of the Goldhirsh Foundation, gave a presentation on "LA 2050," which was inspirational and provided valuable information on public/private partnerships.

**Susan Linschoten**, Chair of the Productivity Investment Board (PIB) Advisory Committee, also gave an insightful presentation on the role of the PIB Advisory Committee and provided Tips and Pitfalls when submitting a proposal.

[Read more...](#)

## ***PRODUCTIVITY INVESTMENT FUND***

### **"LOANS AND GRANTS AWARDED TO DEPARTMENTS"**



Established by the Board of Supervisors in 1984, the Productivity Investment Fund (PIF) program is used to help departments jump-start pilot projects, develop creative strategies to enhance services, improve employee productivity, and produce cost benefits.

The Commission solicits proposals each quarter and carefully reviews project merits in a three-step vetting process before approval.

To view projects approved for loans, grants, or a combination of both in Fiscal Year 2013-2014, [click here](#).

The next PIF Proposals will be due on:

January 9

April 10

July 8

October 9

## ***DEPARTMENT VISITS***



The Commission visits all County departments on a two-year cycle and meets with the department head. The purpose is to gain insight of departmental operations and priorities and to assist the department in enhancing quality and productivity.

The Commission will be visting the following departments during the first quarter of 2015:

- Los Angeles County Museum of Art (February 26)
- Chief Information Office (March 16)
- Human Resources (March 25)